



EXCHANGES & RETURNS

We want our customers to feel as happy as a pig in mud, a baby chick under a heat lamp, and a horse in the springtime. Easier said, we want you to have a positive experience with our company. If you need to return merchandise, you may return it or exchange it by mail service and by simply following the guidelines listed below.

2007 GENERAL EXCHANGE & RETURN GUIDELINES:

- The merchandise must be returned within **(30)** days from the date of purchase for a refund or exchange.
- The merchandise must be returned in original condition for resale, unless it is defective. It can not be worn or washed.
- All credits on returns will be made directly to the credit card used in making the purchase. You will be credited for the cost of the item(s) and applicable taxes; shipping is not refunded.
- The original (or a copy of) Online Purchase Receipt must accompany all returns and exchanges
- Pack your return securely in the original package if possible. Along with the Online Purchase Receipt, please include reason for return; and requested exchange items if applicable. Please mail all returns and exchanges to:

SEND TO:

**FARM BOY/FARM GIRL
ATT: EXCHANGE/RETURN
2210 SUMMIT ST.
P.O. BOX 387
NEW HAVEN, IN 46774**

- We recommend that all returns and exchanges be sent via a traceable carrier such as USPS, UPS or FedEx. Farmboyusa.com is not responsible for packages not received. **You must prepay the shipping charges on your return; C.O.D. deliveries will not be accepted.**

IMPORTANT NOTE: If you are exchanging an item, you will not be charged for shipping and handling on the new item(s) being sent to you. If the same item is exchanged more than once you will be charged shipping.

RETURN STATUS: Upon receipt, it takes about one week to process your return. Once processed, a credit is issued to the credit card used for the original purchase. It usually takes 1-2 billing cycles for the credit to appear on your credit card statement.

QUESTIONS & COMMENTS: If you have any questions or comments log onto our website: www.farmboyusa.com

Go to the section titled CONTACT US and send us an E-mail under the area entitled RETURNS.

Or you may call us toll free at 1-866-317-6430